MSR Distribution
www.msrdistribution.com
4235 W Post Rd, Las Vegas, NV 89118
702.215.3606

MSR Distribution Fulfillment Agreement

This agreement is intended for MSR customers that wish to integrate our product feed into their own website. Thank you for your interest in accessing our product catalog. In order to provide access to our product feed, we require the following information and your companies' agreement to the terms and conditions.

Retailer Business Name	
MSR Account #	
Website URL	
Sales Contact Name	
Contact Email Address	
Technical Contact Name	
Technical Contact Email	
IP Addresses*	
*Please provide the IP addresses you will be accessing our API from. They must be added to our firewall.	

I agree to the terms and conditions outlined below and authorize MSR Distribution to activate my account for access to the MSR Distribution Retail Product Feed.

Signature Date

Print Name

MSR Distribution
Fulfillment Program Terms & Conditions

The following terms and conditions apply to drop ship fulfillment orders where the retailer is requesting MSR Distribution to 'drop ship' an order, rather than ship the order directly to the retailer. This also includes orders containing FFL items that are shipped to an FFL transferee who is not the retailer.

1. Access to Files and API
    a. Access is granted to the above retailer only. Making raw data files publicly accessible, whether intentional or accidental, is prohibited. Login credentials should be stored in a secure manner.
2. Order Processing
    a. Orders may be manually placed on https://www.msrdistribution.com by the retailer for processing, or utilize our automated API driven system to create and interact with orders.
3. Shipping Rates
    a. Shipping rates are calculated on a tiered structure, based on shipping method and weight. See Appendix "A". Orders split into multiple orders due to FFL and non-FFL products incur separate shipping charges.
4. Orders containing FFL items
    a. Orders containing both FFL items and non-FFL items must be submitted separately from each other. FFL items will be shipped to the FFL address, while non-FFL items will be shipped to the consumer's address.
    b. MSR Distribution is required to have a copy of the FFL transferee's FFL on file. It is the retailer's responsibility to procure and submit the FFL to MSR. FFLs can be emailed to ffl@msrdistribution.com
    c. FFL shipments will incur an additional $4 adult signature required fee.
5. Retailer Responsibility
    a. It is the retailer's responsibility to be aware of and comply with all applicable federal, state, and local laws and regulations pertaining to products supplied by MSR Distribution.
    b. MAP policies are strictly enforced and failure to comply may result in revoked access to the MSR Product Feed.
6. Back Orders & Stock Availability
    a. MSR Distribution makes every effort to ensure the accuracy of our data files. However, we assume no responsibility for stock errors on the Retailer's website as a result of our data files.
    b. Backorders are not accepted through the fulfillment system. Contact your sales representative directly for backorders.
7. Shipping Damage and Carrier Loss

   a. Claims related to shipping damages or loss must be reported to the Retailer from the Consumer within 5 business days of the expected delivery date. The Retailer must notify MSR Distribution within 10 business days of the expected delivery date.
   b. Any credit issued by the shipper to MSR will be credited to the Retailer account after the claim has been paid by the shipper.
8. Returns
   a. Returns from the consumer must be returned to the Retailer, who will then file an RMA in order make a return to MSR Distribution.
9. Address Changes
   a. Retailer pays all fees associated with address changes or package intercepts, unless MSR Distribution is responsible for the error.
10. Contact
   a. Please reach out to your sales representative with questions regarding products and availability. For assistance with our product feed, contact feed@msrdistribution.com

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Appendix

A. Consumer Shipping Rates

*FFL/firearm shipments will also include a $4 adult signature required fee per shipment.

Ground	**Flat Rate**	**Additional Fee**
Total Order Weight	**Per Order**	**Per Pound**
< 1 lb	$ 11.00	$ -
1 to 10 lbs	$ 12.00	$ 0.50
> 10 lbs	$ 10.00	$ 0.50
3 Day Select		
Total Order Weight	**Per Order**	**Per Pound**
< 1 lb	$ 15.00	$ -
1 to 10 lbs	$ 15.00	$ 0.50
> 10 lbs	$ 15.00	$ 0.40
2nd Day Air		
Total Order Weight	**Per Order**	**Per Pound**
< 1 lb	$ 17.00	$ -
1 to 10 lbs	$ 17.00	$ 1.45
> 10 lbs	$ 17.00	$ 1.35
Next Day Air		
Total Order Weight	**Per Order**	**Per Pound**
< 1 lb	$ 35.00	$ -
1 to 10 lbs	$ 35.00	$ 2.85
> 10 lbs	$ 35.00	$ 2.75